

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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| Applicant(s) | : Downey et al. | Customer No. | : 21003 |
| Serial No. | : 10/518,571 | Confirmation # | : 8420 |
| Filed | : 12/02/2005 | Group Art Unit | : 4156 |
| Examiner | : ZELANO, John A. | | |
| For | : SYSTEM AND METHOD FOR IDENTIFYING AND MEASURING PERFORMANCE DISCREPANCIES AMONG SALES TERRITORIES | | |

RESPONSE TO OFFICE ACTION

Electronically filed on February 12, 2009

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

This paper is in response to the Non-Final Office Action dated September 12, 2008.

Amendments to the claims begin on page 2.

Remarks begin on page 8.

Applicants file herewith a request for a two month extension and the accompanying fee.

If any additional fee is due, or overpayment made, with regard to this response, Applicant authorizes the Director to charge any such fee, and credit any overpayment, to Deposit Account No. 02-4377.